



# USERS' PERSONAL DATA USE POLICY

## Users' Personal Data Use Policy

### 1. General provisions

1.1. You, acting as a user of the Internet network (hereinafter referred to as the User), by using the websites of JSC TCH (hereinafter referred to as the Site) or services, by obtaining access to the Site, submitting your personal data via the said Site, by registering your account on the Site, shall agree with the present Policy and the terms & conditions for personal data processing contained in this Policy. In case of disagreement with the terms & conditions of this Policy, the User is not entitled to use the Site.

1.2. The functionality of web services such as Yandex.Metrica of Yandex LLC and Google Analytics of Google may be used on the Site for statistical and research purposes in order to provide analytics and understand the Users better. With the help of these web services, the data on visits to the Site is collected: page URL, page referrer, page titles, browser and version, operating system and version, device, screen height and width, Flash version, Silverlight version, Java, Cookies, JavaScript, time zone, browser language, screen color depth, client browser window height and width, gender and age of visitors, visitors interests, location data, JavaScript events (Registering user interactions with the site, including the use of methods of the JavaScript API on the site), page loading parameters, page views, session, outbound link click, file downloads, bounce, time on website, page depth and other anonymous data on visiting the Site.

1.3. Within this Policy, the term “User’s Personal Data” means:

1.3.1 Personal data that the User provides on his/her own about him/herself at registration (creating an account) or in the process of using the Site, including personal data of <sup>1</sup> the User. Necessary information to be provided by the User is marked in a special way. Other information is provided by the User at his/her discretion.

1.3.2 The data that automatically become available to TCH, JSC at the time of obtaining access to the Site and during the use thereof, including but not limited to: page URL, page referrer, page titles, browser and version, operating system and version, device, screen height and width, Flash version, Silverlight version, Java, Cookies, JavaScript, time zone, browser language, screen color depth, client browser window height and width, gender and age of visitors, visitors interests, location data, JavaScript events (Registering user interactions with the site, including the use of methods of the JavaScript API on the site), page loading parameters, page views, session, outbound link click, file downloads, bounce, time on website, page depth and other anonymous data on visiting the Site.

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<sup>1</sup> [Drop-down box of the Term - when hovering over/clicking on the “Personal data” phrase - “*Any information directly or indirectly concerning a natural person who is defined or is being defined (personal data subject)*”].

## **2. Purposes of processing of the User's personal data**

2.1. TCH, JSC processes the User's personal data for defined purposes and only that personal data which is related to achievement of such purposes:

2.1.1. Provision of access to the Site and your account if you are registered on a respective Site.

2.1.2. User identification within the framework of provision of JSC TCH's services.

2.1.3. Provision to the User of the informational support related to the services and arrangements connected with the execution of JSC TCH's authorities.

2.1.4. Communicating with you in order to send you notifications, requests and information related to the operation of the Site, perform the agreements concluded with you, and process your requests and applications.

2.1.5. Improvement of information presentation methods and formats on the Site, enhancement of the Users' experience, identification of the most frequently visited pages (interactive services) of the Site, as well as for statistical and research purposes.

2.2. TCH, JSC collects and stores the User's personal data that is necessary for the purposes set forth in p.2.1 of this Policy, except for the cases when the legislation of the Russian Federation stipulates compulsory storage of personal data during a time period defined by law.

## **3. Conditions for Personal Data Processing**

3.1. The User shall be solely responsible before third parties for his/her actions related to the use of the Site including if such actions result in violation of rights and legitimate interests of the third parties as well as for compliance with laws while using the Site.

3.2. TCH, JSC provides confidentiality and safety of personal data, undertakes necessary and sufficient organizational and technical measures in order to protect personal data from illegal or accidental access, destruction, modification, blocking, copying, dissemination as well as from any other illegal actions of third parties in relation to personal data as required by the Russian Federation laws.

3.3. The Users' personal data shall be processed in compliance with the Russian Federation laws on personal data.