



USERS' PERSONAL INFORMATION USE POLICY

Users' Personal Information Use Policy

1. General provisions

1.1. Being an Internet user (hereinafter referred to as the User), by using the sites of JSC TCH (hereinafter referred to as the Site) or services, by getting access to the Site, by submitting personal information by means of the mentioned Site, by registering an account on the Site, you agree to the present Policy and the conditions of personal information processing contained therein. If the User does not agree to any term or provision of the present Policy, the User does not have the right to use the Site.

1.2. The Site may use the functionalities of Internet service Yandex.Metrika / YANDEX LLC for statistical and research purposes in order to provide analytics and understand the Users better. With the help of this Internet service, data on visits to the Site will be collected: page URL, page referrer, page title, browser and version, operating system and version, device model, screen height and width, Flash version, Silverlight version, information on whether Java is enabled, information on whether Cookies are enabled, information on whether JavaScript is enabled, time zone, browser language, screen color depth, width and height of the client part of the browser window, gender, age, and interests of users, geographical data, JavaScript events (Registering user's interactions with the Site, including the use of JavaScript API methods), page load parameters, data about pages viewed, visit sessions, clicks on external links, file downloads, bounces, time spent on the Site, viewing depth and other anonymous data about visit sessions on the Site.

1.3. Within this Policy, the "User's Personal Information" shall mean:

1.3.1. Personal information provided by the User by himself/herself about himself/herself when registering (creating an account) or when using the Site, including User's personal data¹. Mandatory information is marked in a special way. Other information shall be provided by the User at his/her own discretion.

1.3.2. The data that automatically become available to JSC TCH at the time of getting access to the Site and at the time of using the Site, including but not limited to: page URL, page referrer, page title, browser and version, operating system and version, device model, screen height and width, Flash version, Silverlight version, information on whether Java is enabled, information on whether Cookies are enabled, information on whether JavaScript is enabled, time zone, browser language, screen color depth, width and height of the client part of the browser window, gender, age, and interests of users, geographical data, JavaScript events (Registering user's interactions with the Site,

¹ [Drop-down box of the Term - when hovering over/clicking on the "Personal information" phrase - "Any information directly or indirectly concerning a natural person who is defined or is being defined (personal data subject)"].

including the use of JavaScript API methods), page load parameters, data about pages viewed, visit sessions, clicks on external links, file downloads, bounces, time spent on the Site, viewing depth and other anonymous data about visit sessions on the Site.

2. Personal information processing purposes

2.1. JSC TCH processes User's personal information for the specified purposes and only to the extent required in order to achieve these purposes:

2.1.1. Providing access to the Site and your account, if you are registered on the corresponding Site.

2.1.2. User identification to the extent of the provision of JSC TCH's services.

2.1.3. Providing informational support for the User on services and activities connected with the performance of the powers of JSC TCH.

2.1.4. Communicating with you in order to send you notifications, requests and information related to the operation of the Site, perform agreements concluded with you and handle your requests and applications.

2.1.5. Improving the means and methods of information visualization on the Site, improving the User's experience, identifying the most visited Internet-pages (interactive services) of the Site, as well as for statistics and research purposes.

2.1.2. JSC TCH collects and stores User's personal information necessary for the purposes set forth in p.2.1 of this Policy, unless the specific term of mandatory storage is set forth by laws of the Russian Federation.

3. Personal information processing

3.1. The User be solely responsible to third parties for his/her actions connected with the use of the Site, inter alia, when such actions will result in violation of the rights and legitimate interests of the third parties, as well as for compliance with the laws when using the Site.

3.2. JSC TCH keeps personal information confidential and secure, and takes appropriate organizational and technical measures to protect User's personal information against unauthorized or accidental access, destruction, modification, blocking, copying, dissemination, as well as against other illegal actions of third parties in relation to personal data as required by the Russian Federation laws.

3.3. Users' personal data shall be processed in compliance with the Russian Federation laws on personal data.